



Sheboygan Mobile Crisis 2nd Quarter 2008

Statistical Data:

975 Incoming Calls
66% After Hours
(Monday - Friday 5:00pm-8:00am and Saturdays, Sundays and
Holidays)
168 Total In Person Crisis Sessions
134 New Intakes
34 Ongoing Appointments

Problem Focus Summary: Telephone and In Person (Top 10)

455	Mental Health	56	Relationship Issues
229	Suicide	143	Depression
90	Family Crisis	130	Anxiety
45	Meeting Basic Needs	46	Medical/Physical
162	Alcohol &/or Drug Abuse	80	Information and Referral

Outcome Data:

Phone Counseling

- 891 callers to the crisis line stated that their crisis situation had been reduced through phone counseling with a crisis counselor. (91%)
- 864 callers to the crisis line developed a plan with a crisis counselor to ensure initial stabilization and safety in their crisis situation. (87%)

In Person Counseling

- 125 clients receiving in person crisis counseling services had developed a plan with the crisis counselor to ensure stabilization and safety. (93%)
- 76% of adult clients that received in person crisis services were diverted from inpatient placements.
- 57% of children/adolescent clients that received in person crisis services were diverted from inpatient placements.

